

	Associate Discounts	Sponsor: Human Resources	Number: HR-1208
	Applies to: All Company associates	Date Issued: 10/2025	Replaces: 08/2025

I. STANDARD:

Company associates are eligible to receive discounts on certain products and services.

II. OPERATING PROCEDURE:

- ▼ Associates are eligible for discounts beginning their first day of employment.
- ▼ Associates must follow *Operating Standard LP-2180 Associate Purchases* when making any purchase, including those when an associate discount is received.
- ▼ Associate must be present when any of the discounts outlined below are received and must present their associate discount/Pixel card along with a matching ID to validate their eligibility for the discounts.
- ▼ Associates are allowed to receive the bowling, laser tag, billiards and arcade discounts outlined in this Operating Standard once per day.
- ▼ Associates and immediate family members are not eligible to redeem coupons for their own visits.

Bowling

- ▼ Associates and guests (not to exceed a total of six guests per associate) are eligible for the following bowling discounts during non-working hours (pre-shift and on days off):
 - ✓ Discounts are based on pricing model in the selected center: by game or by time.
 - ✓ 2 free bowling games or time equivalent (no more than 1 ½ hours), provided there is adequate lane capacity and the center is not on a wait list. If there is limited capacity, check in with the manager on site to determine if there will be lane availability coming up. If there is a wait list, associates are still encouraged to bowl but will be required to pay the posted price for the time they are requesting lanes.
 - After the 2 free games or time equivalent, the associate and guests may bowl additional games for \$1 per game or may add up to one additional hour for \$1 per person. Shoe rental will continue to be free.
 - ✓ Free shoe rental.
- ▼ Associates are eligible to receive twenty-five percent (25%) off a Child's Birthday Party. The 'birthday child' must be an immediate dependent of the associate.
- ▼ Associates are eligible to receive twenty percent (20%) off a group event (not including alcohol) booked through the Group Sales team. The associate must be the contact for and must attend the booked event.

Laser Tag

- ▼ Associates and guests (not to exceed a total of six guests per associate) are eligible for 1 free laser tag game during off-peak times and non-working hours provided a wait list does not exist nor is a private event scheduled to arrive.
- ▼ Must be approved in advance by the center Manager on Duty.

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- ▼ Discount does not apply on holidays or weekends (8:00 p.m. Friday through 8:00 p.m. Sunday).

Billiards

- ▼ Associates and guests (not to exceed a total of six guests per associate) are eligible for 1 free hour of play during off-peak times and non-working hours.
- ▼ Must be approved in advance by the center Manager on Duty.
- ▼ Discount does not apply on holidays or weekends (8:00 p.m. Friday through 8:00 p.m. Sunday).

Arcade Games

- ▼ At locations where we own our own games, associates and guests (not to exceed a total of six guests per associate) can play video (non-redemption) games at a discount during non-working hours. 1 hour game play costs \$1.00. This timeframe is the maximum per associate and/or guests per day. This offer is not valid for private events; walk-in visits only. This is administered through a party token at token locations and through a time play card at Intercard locations.
 - ✓ Associates are not permitted to play games for points, tickets, prizes or merchandise/cranes.
 - ✓ For mini golf, ropes and rides – associates and guests (not to exceed a total of six guests per associate) are eligible for 1 free admission during off-peak times and non-working hours, provided a waiting list does not exist. If a waiting list does exist, associates are still encouraged to play the games but will be required to pay the posted price.
 - ✓ Must be approved in advance by the center Manager on Duty.
 - ✓ Discount does not apply on holidays or weekends (8:00 p.m. Friday through 8:00 p.m. Sunday).

Boomers – All Day Team Member Play

- ▼ Associates are allowed to visit on their day off and get a Comp Team Member Pass. The pass includes All Day Unlimited Attractions, Unlimited Video & Unlimited Redemption Games. Unlimited Redemption allows them to play but does not allow them to win tickets.
- ▼ Associates are allowed to visit prior to their shift to get a Comp Team Member Pass, but they must not be in uniform while they are in the location off-duty.
- ▼ All Day Team Member Play must be approved in advance by the manager on duty
- ▼ Discount does not apply on holidays or weekends (8:00 p.m. Friday through 8:00 p.m. Sunday).
- ▼ Friends and Family are discounted at \$24.99.
 - ✓ Associate plus up to 4 friends and family per visit are allowed.
 - ✓ The associate comp must be in the same transaction as the friends and family pass for tracking purposes.

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- ✓ Friends and family receive an elite ticket, which means that no redemption tickets are earned.

Waterparks – All Day Team Member Play

- ▼ Associates are allowed to visit on their day off and get a Comp Team Member Pass. The pass includes All Day Unlimited Admission.
- ▼ Associates are allowed to visit prior to their shift to get a Comp Team Member Pass, but they must not be in uniform while they are in the location off-duty.
- ▼ All Day Team Member Play must be approved in advance by the manager on duty
- ▼ Discount does not apply on holidays or weekends (8:00 p.m. Friday through 8:00 p.m. Sunday).
- ▼ Friends and Family are discounted at \$24.99.
 - ✓ Associate plus up to 4 friends and family per visit are allowed.
 - ✓ The associate comp must be in the same transaction as the friends and family pass for tracking purposes.
 - ✓ Friends and family receive a general admission ticket.

Food & Beverage

Bowling Centers

- ▼ Associates are eligible for the following Food and Beverage discounts:
 - ✓ 50% off food items (excludes alcoholic beverages and cannot be combined with any other offers, coupons, discounts, or promotions).
 - This 50% discount is applicable for items purchased during a break when working and during non-working times.
 - During non-working times, the discount applies to the associate and immediate family only.
 - The company requests that associates are reasonable when making purchases using their associate discount.
 - ✓ General Managers and Operations Managers (including Bar Managers and Event Managers) are eligible for one free meal per shift from the Retail Menu, provided they are working at minimum of 6 hours. Shift Leaders are eligible for one free meal from the Retail Menu in the absence of both a General Manager and an Operations Manager and provided they are the sole and acting MOD for six (6) hours or longer. Free meal selections cannot include menu items designed for consumption by multiple people (e.g. Large Pizzas and Platters).
 - Free manager meals must be rung into Pixel using the Manager Meal button.
 - ✓ Sales Associates are eligible for one free meal per in-office shift from the Retail Menu, provided they work a minimum of 6 hours. Free meal selections cannot include menu items designed for consumption by multiple people (e.g. Large Pizzas and Platters).
 - Free Sales Associate meals must be rung into Pixel using the Event Associate Meal button.

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Waterparks and Boomers

- ▼ Associates are eligible for the following Food and Beverage discounts:
 - ✓ A Free Meal is to be given for any associate who works over a 5 hour shift, and only the Employee Meal options are available.
 - ✓ Employee Meals should be rung up through the employee card, but comped off by a manager.
 - ✓ General Managers and Operations Managers are eligible for one free meal per shift from the Retail Menu, provided they are working a minimum of 5 hours.
 - ✓ Free meal selections cannot include menu items designed for consumption by multiple people (e.g. Large Pizzas and Platters).
- ▼ Upon hire, each associate will be provided with a mug to be used for hydration while on shift.
 - ✓ Water and Gatorade are the only drinks to be consumed while on shift to avoid overheating.
 - ✓ If the original mug is lost, associates can purchase a replacement at \$5.00.
- ▼ Under no circumstances may an associate receive a comp for alcoholic beverages.
- ▼ With the exception of manager meals, a manager may not give comps to himself / herself. General Managers may not receive comps other than his / her manager meal.

All Locations

- ▼ Unlimited fountain soft drinks, brewed tea or coffee can be consumed for free during work shifts.
 - ✓ This only applies to bowling centers and FEC's.
- ▼ While the associate is on duty, food and beverage items are not to be consumed in the presence of guests.
- ▼ Under no circumstances may an associate receive a comp for alcoholic beverages or energy drinks.

III. PROVISIONS:

- ▼ The Company reserves the right to amend or discontinue this program at any time with or without prior notice.

IV. ADDITIONAL RESOURCES:

- ▼ [Operating Standard LP-2180 Associate Purchases](#)